**Cancellation and Illness Policies**

The following policy has been written up for the Doggy Day-care situated in Dogs 4 Eve and Meg Salon at Shop 4 163-165 Magill Road Maylands 5069.

**GROOMING SALON:**

When booking in at the dog grooming salon please make sure your animal is fully vaccinated (if they are a puppy), are not injured or sick in any way. If they are recovering from an illness, injury or surgery please make sure the vet has cleared them to come to the salon. Also please tell us when you book in so we can try to accommodate your dogs’ needs so they are as comfortable as possible.

If you find your dog injured or sick the day of the appointment please ring and cancel. If you are able to go to the vet the same day, we can try to reschedule your appointment for later, if the vet clears them.

There will be no charge for last minute cancellations for any grooming appointments\*.

\*If you cancel less than 24 hours before your appointment or don’t show up for 3 appointments in a row you will be subject to pay for your next appointment up front. If you then cancel at the last minute (less than 24 hours) or don’t show again we will keep the full fee.

**DOGGY DAYCARE:**

When booking in at the dog Doggy day-care please make sure your animal is fully vaccinated (certificate required see doggy day-care policy), are not injured or sick in any way. If they are recovering from an illness, injury or surgery please make sure the vet has cleared them to come to the day-care and preferably a clearance note is given to us.

If you find your dog sick or injured the day of the appointment, please ring us and cancel. \*